



Concierge Service Survey

I would be likely to use a concierge service like E-Services for:
(check all that apply)

- Personal services-errand, home, auto, pet services etc.
- Tickets-theater, sports, other events
- Travel and vacation planning-including air, hotel and car reservations
- Restaurant reservations
- Information and product-specific or general research
- Gift delivery services, including flowers and gift baskets
- Personal shopping and hard-to-find items
- Personal meeting & event planning
- Corporate, meeting & event planning

I feel that a corporate concierge service like E-Services would
(check all that apply)

- Save me time
- Save me money
- Make me more productive at work _____ at home _____
- Boost my morale at work
- Reduce my stress
- Help with life's important tasks, including personal services and errands
- Demonstrate my employer's commitment to my work life balance
- Allow me access to items I would not otherwise have---i.e. tickets, tables at restaurants, sold-out gift items, etc.

I would most likely access/contact E-Services an Errand Service Provider:
(check the most appropriate)

- Phone
- Email
- Web
- Palm Pilot/PDA
- Fax

I expect that I would contact E-Services an Errand Service Provider:
(check the most appropriate)

- Every day
- Once a week
- 3-5 times a month
- Once a month
- 4-6 times a year
- Not often
- Not at all
- Other: _____

If my employer sponsored E-Services an Errand Service Provider, I would be willing to pay minimal co-pay for services requested:

- Yes
- No
- Maybe
- Other Please explain _____